



Helping  
Small  
Businesses  
Achieve  
Greater  
Success  
Through  
Essential  
Technology  
Solutions



## SERVICES AVAILABLE

### ESSENTIAL IT SUPPORT

#### À LA CARTE

#### PROACTIVE

#### MANAGED

## FLEXIBLE TECHNOLOGY SOLUTIONS THAT MEET YOUR BUSINESS NEEDS

### ESSENTIAL IT SUPPORT

Our team of field engineers and NOC support group are available to assist with all your day to day IT support or project requirements.

### À LA CARTE

Individual IT services that target a specific need, allowing you to select only the services you require.

### PROACTIVE

Management plan designed to support key IT systems. Delivers value through operational reliability and preventing issues.

### MANAGED

Fully outsourced solutions, designed to fulfill an organizations entire IT requirements.



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**BENEFITS**

Simple, cost effective solutions that meet your specific requirements.

Select the right mix of services for your business.

Customize a unique solution tailored to your needs.

### À LA CARTE: A Customizable Menu of Services

À la carte Options	Description
IT Support Essentials	Having trouble keeping track of you IT assets? Wish you had a better way to get faster support? This is the answer for you.
Professional Monitoring	There is no better way to know what is going on in your IT environment and therefore, no better way to speed up recovery when an issue occurs.
Patch Management	Never worry about having your patches up to date again. Let the experts ensure that your windows and non-windows patches are at a secure level.
Managed Anti-virus	Total desktop security solution including Anti-Virus, Anti-Malware, Hosted Intrusion Protection.
Managed Anti-spam	80% of all virus are delivered via email. This service offers perimeter protection preventing unwanted email and spam from reaching your network or users.
Managed Backup	Ensure business continuity through scheduled back-up of critical data and restoration in the event of data loss. Apply industry best-practices for the protection of your data against loss through regular on-site backup.
Managed Replication	Moving your data offsite daily provides an additional layer of protection in the event of a disaster at your site. Critical data and restore information is housed in our secure data center.
Managed Compliance Reporting	Meet regulatory compliance requirements for less than your phone bill each month. Being prepared for the audit is much cheaper than paying for it.

